

SEASONAL PART-TIME ADVENTURE GUIDE

Location: Middletown, CT
Department: EMPOWER Leadership Sports & Adventure Center
Reports To: General Manager
Status: Seasonal Part-Time

EMPOWER Leadership Sports & Adventure Center, LLC (“EMP”) is an outdoor adventure park in Middletown, Connecticut. EMP is a state of the art adventure recreation and learning facility located on 25-acres of open and wooded terrain. EMP features Connecticut’s only fully-guided zip line canopy tour adventure course, tree climbing and rappelling adventures, as well as facilitated leadership development and team building programs. Since opening in 2009, EMP has facilitated recreational-leisure and leadership development adventure experiences for 100,000 participants.

POSITION SUMMARY:

This position leads guided adventures including zip line canopy tours, high ropes and rappelling adventures, ground based team building activities, and leadership development programs. Additionally, Adventure Guides are responsible for conducting various maintenance tasks under the direct supervision of the General Manager. This position requires solid interpersonal skills along with a “can-do” attitude. The candidate will be self-starting, energetic, focused, and someone who embraces increasing responsibility and challenge. The Adventure Guide position is a valuable role that helps support our mission of delivering extraordinary customer experiences that promote self and team development; as well as providing fun, exciting, and life changing experiences. The position’s wages range from \$10.50 to \$14.00/hour and provided the opportunity of growth within the company.

DUTIES AND RESPONSIBILITIES:

- Contribute to a positive and supportive team atmosphere and model a “can do” attitude
- Responsible, reliable, punctual, and committed to the job
- Family friendly, pleasant, and courteous in all interactions with guests
- Able to make risk management decisions
- In alignment with EMPOWER Leadership Sports & Adventure Center mission
- Communicates well with coworkers, Operations Managers, and General Manager
- Safe and responsible use of all EMPOWER gear and equipment
- Technical execution of all safety protocol including, but not limited to gear and equipment inspections, fitting, management, and securing to safety systems at all times
- Demonstrating appropriate safety habits and modeling safe techniques and behaviors
- Communicating effectively with both adults and children in group setting to establish good rapport
- Building excitement among guests through the experience
- Handling stressful situations safely, calmly, and effectively
- Having great attention to detail and focus while handling multiple tasks and responsibilities
- Working comfortably at heights

IDEAL CANDIDATE:

- Must be at least 18 years of age or older
- Experience working in varied weather conditions
- Experience working with diverse clientele
- Have the physical capability to assist and accommodate guests of various sizes and physical ability through the grounds and courses
- Be able to walk on a variety of terrain and off-road surfaces
- Possess full range of overhead arm motions
- Have full hand dexterity
- Have strong upper body skills and be able to pull self plus safety gear along zip lines and/or safety cables
- Have strong upper body skills and be able to pull self, personal safety gear, and the potential addition of 270 lbs. along zip lines and/or safety cables
- Ability to stand for long periods of time

Applicants must email Dayna Adamowicz, Empower Adventures Human Resources Coordinator, to be considered for employment. Please send the following to Dayna@LeadershipSports.com

- (1) Completed Application – found here
- (2) Resume; including 3 references
- (3) Brief Cover Letter describing interest in the EMPOWER Adventure Guide position